

Q-Pulse® training solutions

Course: Maintaining Training and Competence Management systems

Establishing a clear and systematic structure for the ongoing management of personal development activities

Purpose of the course:

- Mechanism to automatically identify employees, suppliers or sub-contractors impacted by changes to working practices or processes and to re-institute relevant training as appropriate
- Mechanism to schedule, populate, conduct and record training events in a controlled and effective manner

Benefits for your organization:

- Capability to manage the competency of individuals, teams and the overall organization

Benefits for you as an individual:

- Mechanism to manage, review and identify additional training needs for an individual, team or organization on a regular, systematic and timely basis

You will learn how to:

- Create personnel records and reference groups
- Create and schedule master training events
- Consider the structure of the competency requirements and levels for all employees
- Facilitate the creation of job roles and training needs
- Plan, schedule and complete a master event

Who this course is for:

- Quality/Compliance Managers
- Department Managers
- Human Resource Personnel

Entry requirements

- Current Q-Pulse user with valid support agreement
- Sound understanding of the competency requirements within your organization
- Broadband internet connection verified by customer prior to training for web-ex training



Course information

Duration: 1 day

Location:

Customer Premises / via Webex

Web.Ex Duration: 3x2 or 2x3 hour courses. Plus 1 hour consultation on product capability to match training to suit your business needs

Credit value:

Customer premises – 10

Follow-Up services:

Effective Asset Management

– Building the foundations of a managed asset management system

Strategic Compliance Review

– Creating an action plan for excellence in compliance

“Rarely do we feel like we’ve achieved as much as we did from your session yesterday.”

Mike Gray,
East Lancashire Microbiology Manager,
East Lancashire Hospitals NHS Trust.

To discuss your training requirement call us now on: **1-800-722-6154**
or email us at: sales@qualityamerica.com